

UNITED NATIONS



NATIONS UNIES

POSTAL ADDRESS X ADRESSE POSTALE: UNITED NATIONS, N.Y. 10017
CABLE ADDRESS X ADRESSE TELEGRAPHIQUE: UNATIONS NEWYORK

REFERENCE: CS/AG

29 September 2003

Subject: 343 East 45th Street, Account 41-3341-0875-0004 6

Dear Bob and Art,

The total blackout experienced on Thursday, 14 August 2003, confronted the United Nations building with a test of the DuraGlow photoluminescent safety signage and pathway marking system installed by your company last year inside the United Nations New York City World Headquarters complex.

I am pleased to report that the DuraGlow system worked flawlessly when the lights went out. The system was particularly helpful in the enclosed underground corridors where UN staff members were forced to find their way out of the building. The occupants easily followed the glowing DuraGlow pathway markers to exit door signs evacuating the building in an orderly manner.

While we all hoped that the DuraGlow system would never be necessary, we now take comfort in knowing that the system functioned perfectly when it was needed and that it will be there again in the event of another emergency.

Sincerely,

A handwritten signature in black ink, appearing to read "Claudio Santangelo".

Claudio Santangelo
Officer-in-Charge
Plant Engineering Section, FMD

Bob Katz and Art Forst
DuraGlow
48-15 32nd Place
Long Island City, NY 11101